

Getac After Point of Sales Premium Professional Service

Definition:

- After point of sales premium professional service (APOS) is premium service sales (PSS) purchased 6 months after devices are sold.
- APOS ends time and EOS time, whichever comes earlier, will be the last day of device warranty.

APOS Category:

- Limited Extended warranty: Semi-Rugged Laptop, Getac Dock & Detachable Keyboard
- Bumper-to-Bumper: Semi-Rugged Laptop
- Bumper-to-Bumper + Extended Warranty: Getac Device & Detachable Keyboard
- Bumper-to-Bumper & Pack and Collect Bundled Warranty (EU only)
- Priority Care or Express Care Plan (US only)
- Keep Your Hard Drive or Solid State Drive

Maximum Years of Warranty Extension:

- APOS warranty extension applies on all Getac MP models except EX80. Warranty extension does not include the battery, EOL models, hardware customized device, and non-Getac devices (Ex. Havis and Gamber-Johnson)

Total 5 Years Coverage	Total 7 Years Coverage
ZX70/ZX10/V110/F110/T800/A140/K120/UX10/B360/ B360 Pro/S410/Office dock	X500/X500 Server/B300

Limitation of Purchase:

- APOS must be purchased before the existing year warranty expires.
- 6 months after APOS purchased, BER device will be rejected from repairing.
- BER means devices appearance are deformed, or both LCD and motherboards are damaged by forces or liquids. Getac reserves the right to define BER.
- APOS must be purchased through Getac authorized resellers.
- APOS is available on e-quote before the device model is EOL and by call after EOL.
- Price of APOS follows MSRP, no SPA.
- For semi-rugged devices, bumper to bumper warranty extension can only be purchased when devices are under bumper to bumper in sales points (6 months after devices sales)